

**Welcome to Dedham Medical Associates!**

Thank you for trusting us with your health needs.

Here is some information about DMA that we hope you find helpful. We also encourage you to visit our website at [www.dedhammedical.com](http://www.dedhammedical.com).

**Hours of Operation:** DMA is open from 8:30 AM to 5:00 PM, Monday through Friday. Some departments may have different hours so please check with your provider's office. Some evening and Saturday appointments are available in Dental, Eye Services and Mammography. The Urgent Care Department also offers appointments for urgent needs on weekends and evenings (see below).

**Selecting a Provider:** If you have not yet selected a PCP, please contact: (You do not need to call if you already selected a PCP.)

- **To Select an Internist:** New Patient Line at 781-329-1400
- **To Select a Pediatrician:** Pam Carleton at 781-329-1400 ext 1259.

If you prefer, you may send an email to [newpatient@dedhammedical.com](mailto:newpatient@dedhammedical.com). Please include your name, phone number, and whether you are looking for an Internist or Pediatrician. We will contact you as soon as possible. (Do not use this email for any urgent medical needs.)

**Two Convenient Locations with Free Parking:**

- One Lyons Street, Dedham – 5 minutes from both Needham and Dedham centers
- 325 River Ridge Drive, Norwood, right off Route 1

*For directions to either of these sites, log on to our website and click the Directions tab.*

**Contact Information:** There is one main phone number for both locations: **781-329-1400**.

**When You Arrive for Your Visit:** Please arrive 10 – 15 minutes prior to your appointment so you may register. At registration, we will verify your insurance coverage (please bring your insurance card) and demographic information. We will also be asking for your co-pay associated with the visit.

**Services:** DMA offers more than 25 medical and dental specialties, including lab and radiology, within our two locations. Included in this mailing is a summary of those services.

**Urgent Care Department:** Urgent Care is offered for patients (with a DMA primary care provider) who have an *urgent* need to be seen on weekends and holidays. Appointments are necessary and can be made by calling DMA's main number on the day of the urgent need.

Dedham Medical Associates is committed to improving the health of our patients by delivering excellent and compassionate care. On behalf of DMA providers and staff, welcome to our practice!

Sincerely,



Michael Querner, MD  
Medical Director

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